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Fact Sheet

Getting Drinking Water Information

The Division of Drinking Water supplies information to water purveyors several ways.

Website: http://www.doh.wa.gov/ehp/dw/

The division's Internet website has information specifically for water works operators, such as:

- o Program Information (State Revolving Fund, enforcement, certification, exam schedule, publications, water use efficiency)
- o Emergencies
- Purveyor Assistance (Water Tap newsletter, lists of contract operators and approved satellite management agencies)
- o Rules and Regulations
- Related Sites
- Staff Contacts
- o Training Calendar
- o Water System Data

Publications

The Division of Drinking Water has produced about 100 currently available publications containing information that is useful to water purveyors. In addition, the division lists "recommended references" produced by other organizations. If you have access to the web, you can view the combined list of division publications and recommended references at: http://www.doh.wa.gov/ehp/dw/Our_Main_Pages/newpub2.htm. Some of the listings are linked to the electronic documents so you can print a copy yourself. Some of the publications are also available through other sources, as noted. You may get an order form online at http://www.doh.wa.gov/ehp/dw/publist.doc

You may request publications from the division in several ways:

- 1. Call the Training and Outreach office directly at 360/236-3164.
- 2. Leave a message on the toll-free hotline, 1-800-521-0323.
- 3. Fill out a publication order form online and submit it electronically through the email link we provide (DWINFO@doh.wa.gov).
- 4. Print the order form, fill it out, and mail it to:

Division of Drinking Water Building 8, NewMarket Industrial Campus P.O. Box 47828 Olympia, WA 98504-7828





Allow two to three weeks for delivery.

Technical assistance

If you are a water purveyor and you have questions, please feel free to call your Division of Drinking Water Regional Office. They are open Monday through Friday, 8:00 a.m. to 5:00 p.m. If you have an after-hours emergency, call 1-877-481-4901.

Eastern Regional Office, 509/456-3115

Serving Adams, Asotin, Benton, Chelan, Columbia, Douglas, Franklin, Garfield, Grant, Kittitas, Klickitat, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, and Yakima counties.

Northwest Regional Office, 253/395-6750

Island, King, Pierce, San Juan, Skagit, Snohomish, and Whatcom counties

Southwest Regional Office, 360/664-0768

Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Skamania, Thurston, and Wahkiakum counties

More detailed information about staff contacts can be found at: www.doh.wa.gov/ehp/dw/Staff Lists/dwnames.htm